

Harbor Interfaith Services, Inc. | Regional Outreach Coordinator | Job Description

Harbor Interfaith Services (HIS) is a non-profit organization based in San Pedro, with a mission to provide food, shelter, transitional housing, childcare, and support services to the homeless and working poor in the South Bay area of Los Angeles, Service Planning Area (SPA) 8.

Harbor Interfaith Services is looking to add a full-time Regional Outreach Coordinator to our team. The Regional Outreach Coordinator will facilitate SPA-wide outreach collaboration with our most vulnerable clients and link them to supportive services and housing navigation teams. This position is full-time with a set schedule of 8:30am to 5:30pm Monday through Friday.

Key responsibilities:

- Working closely with homeless service providers, physical and mental health agencies, veteran service providers, law enforcement, funding sources, and other stakeholders to better coordinate how we outreach and connect individuals experiencing homelessness in the South Bay (SPA 8) region to housing
- Establishing and maintain effective working relationships with relevant partners to establish streamlined referral network linkages to mental health care, health services, other supportive services, and housing navigation teams
- Expanding SPA 8's nontraditional partner's access points to foster the "no wrong door" approach
- Facilitating CES Outreach Coordination meetings with all existing outreach teams in SPA 8 weekly.
- Identifying and implementing creative outreach strategies to ensure equal access to all experiencing homelessness in SPA 8.
- Helping to educate the community and other providers about outreach best practices through public speaking & community engagement.
- Tracking and evaluating SPA-wide outreach data.
- Utilizing the LA Homeless Outreach Portal (LA-HOP) to dispatch outreach requests throughout SPA 8.
- Attending staff meetings, trainings, and community meetings as required and completing other duties as assigned.

We would like to speak with you if:

- You have a Bachelor's degree in social work or a related field, or 4 years of equivalent social services experience
- You have significant experience providing street-based homeless services, preferably in the South Bay area.
- You have a background in substance abuse and recovery.
- You have the ability to work through constructive criticism to overcome challenges.
- You have the ability to listen with sensitivity to others' feelings, needs, and points of view.
- You are familiar with the Harm Reduction and Housing First models of service delivery.
- You have a valid California driver's license and adequate auto insurance.
- You have a clean driving record and adequate auto insurance.

About Harbor Interfaith

We offer an inclusive environment where all are empowered to share their diverse perspectives and experiences so we can ultimately be better together. Our policies, practices, programs, activities and decisions regarding employment, hiring, assignment, compensation, and volunteerism are not based on a person's race, color, sex, age, religion, national origin, mental or physical disability, ancestry, military discharge status, sexual orientation, gender identity or expression, marital status, parental status, housing status, or other protected status.

If you are interested in this position, please send your resume and contact information to the attention of Human Resources at hr@harborinterfaith.org.

Harbor Interfaith Services is an at-will employer, meaning we or our employees have the right to terminate the employment relationship at any time, for any reason, with or without cause.